

## SAAGNY Customer Service Representative of the Year

As of December 13, 2018

Members were asked to vote for the Customer Service Representative of the Year Award based on the following criteria:

- Consistently provides friendly, professional, and reliable customer service
- He/she is an example of integrity and professionalism for their company and the industry
- Works patiently, diligently and respectfully to resolve problem(s)
- Elevates the industry and its members through a working knowledge applied to all situations
- Works within industry best practices

1998 Gayle Tomaszewski - Vantage Custom Classics

1999 Beth Backstrom - 3M Company

2000 Samantha Perovic - Vantage Custom Classics

2001 Mary Sellers - Hit Promotional Products

2002 Helen Henderson - Moderne Glass Co

2003 Betsy Shuster - Leeds

2004 Linda "Irene" Mancinelli - BAG MAKERS, INC.

2006 Tere Carnes - X-Line

Crystal Woods - Dunbrooke

2007 Patricia Ficco - Steven Smith/ Stuffed Animals, Inc.

Peter Mendoza - International Merchandise Concepts

Brooke Crumpler - DIGISPEC

2012 Scott Woodward - Polyconcept NA

2013 Jamie Stone - Hit Promotional Products

2014 Alli Shea - Tekweld

2015 Colleen Bibby - Hub Pen

2016 Angel Contreras - Garyline

Noreen Schmit - Progressive Promotions

2017 Lynn Londrie - Bic Graphic USA

2018 Alisa Gallegos - ETS Express