

## SAAGNY Customer Service Representative of the Year

As of December 8, 2021

Members were asked to vote for the Customer Service Representative of the Year Award based on the following criteria:

- Consistently provides friendly, professional, and reliable customer service
- He/she is an example of integrity and professionalism for their company and the industry
- Works patiently, diligently and respectfully to resolve problem(s)
- Elevates the industry and its members through a working knowledge applied to all situations
- Works within industry best practices

1998 Gayle Tomaszewski - Vantage Custom Classics

Peter Mendoza - International Merchandise Concepts

1999 Beth Backstrom - 3M Company

Brooke Crumpler - DIGISPEC

2000 Samantha Perovic - Vantage Custom Classics

2012 Scott Woodward - Polyconcept NA

2001 Mary Sellers - Hit Promotional Products

2013 Jamie Stone - Hit Promotional Products

2002 Helen Henderson - Moderne Glass Co

2014 Alli Shea - Tekweld

2003 Betsy Shuster - Leeds

2015 Colleen Bibby - Hub Pen

2004 Linda "Irene" Mancinelli - BAG MAKERS, INC.

2016 Angel Contreras - Garyline

Noreen Schmit - Progressive Promotions

2006 Tere Carnes - X-Line

2017 Lynn Londrie - Bic Graphic USA

Crystal Woods - Dunbrooke

2018 Alisa Gallegos - ETS Express

2007 Patricia Ficco - Steven Smith/ Stuffed Animals, Inc.

2019 Will Flores - Tekweld

2021 Will Flores - Tekweld